

Flight Line

Whats Happening

Falcon recurrent class required “Safety Briefing”

FAEC member and GLC Flight Attendant Michael Withorn visited the Falcon Flight Attendant recurrent class on March 15, 2011 while they were at Flight Safety going over the required FAA 135/295 checks. During his visit with the flight attendants while they were just hanging out in the cafeteria, it was asked what he had known about the “video” taping of the “safety briefing” and why the company had implemented it. After making several phone calls to other FAEC members, and flight attendant Training Committee members, it was our understanding that this was being done only for training purposes and would be deleted after class and the F/A had reviewed it, however it was agreed that he would ask Cherise Coombs if she would halt to further “video” taping, as it was creating extra stress during recurrent and until the FAEC, Training Committee and the Company could review current training standards regarding this issue.

On March 25, 2011 we held a conference call regarding the “video taping” with the following

in attendance: For the Union, Paul Suffoletto, Cliff Caldwell, Michael Withorn, Kathleen White, Michael Zois, and Neil Nicolosi, for the Company, Mark Okey, Janet Pasqualetti, Jim Queen and Cherise Coombs. During this conference call your FAEC members and Training Committee Members voiced your concerns. In addition we feel that the company is also creating an environment that is not conducive to training by adding undue stress during this critical time of your required FAA checks. During the call your FAEC found out that this “video” taping is NOT just being used for “training”, but in FACT being used as your “required” safety briefing check and also being used as a learning exercise to give constructive feedback to the Flight Attendants. Cherise says she has not received any “negative” feedback regarding this issue and in fact the flight attendants who were apprehensive about being video taped actually enjoyed viewing and learning from the video. We find that hard to believe.

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GLC Vacation OVS(online vacation system)

The GLC flight attendants prior to integration used a system that is called Online Vacation System or OVS for short. After the integration the company has decided to turn this system off and not allow the GLC flight attendants to swap vacations using the OVS. Because the GLC flight attendants and Falcon Flight Attendants are on two separate vacation periods, GLC flight attendants 2011 vacations run from Jan 1, 2011 to December 31, 2011 and the Falcon flight Attendants 2011/2012 vacations run from July1, 2011 to June 30, 2012 the FAEC has asked the company to reinstate the OVS for the GLC flight attendants so they can continue as usual until a new vacation system can be negotiated for ALL flight Attendants. The FAEC met with the company on this issue on February 7, 2011 and the company agreed to

take a look at this issue. On March 22, 2011 the company has said they have no further info at this time for us. Your FAEC and several GLC flight attendants have been in contact with the person who had created the program and have received further information from them on who is still at Netjets who knows how the system works. The FAEC has passed that information along to the company and we continue to ask for updates on when we can expect any kind of an update regarding the reinstatement of the OVS for the GLC Flight Attendants.

Standards Rides

Currently the GLC Flight Attendants are going through standards training rides. The FAEC has spoke with the company regarding this issue and has asked that the company suspend ALL Standards rides until a new program for all fleets can be put in place. The company has notified the Union and the FAEC that they will continue to do standards rides on the GLC Fleet and is currently looking at reinstating the program on the Falcon Fleet. As of this time we do not have an idea when or if the company will even put this in place for the Falcon Fleet.

Per Section 6 of the CBA the company has the right to continue to do standards rides/checks. The Company and the FAEC have jointly agreed to the following 72 hour notice for all Standards Rides/Checks:

Standard Check Notice

This email serves as notice of at least 72 hours of a forthcoming standards check, which will be in effect for the month of [month]. If the standards check is not performed during the first tour of the month, this notice will remain effective for the next non-training duty tour that follows in the same month. If the standards check is not performed during the second tour, then a new 72-hour notice shall be issued prior to any future standards check.

Please note that because this standards check is not being conducted in conjunction with a proficiency/competency check, pursuant to Section 6.5 of the collective bargaining agreement failure of the standards check shall not result in discipline, but may result in additional training or a subsequent standards check.

Should you not receive your notice please contact a member of your FAEC at FAEC@netjetsflightattendants.com

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The FAEC made a recommendation about changing the way they are doing the video taping as part of the required check and do it as strictly a learning exercise. The company took this into consideration and your FAEC members will follow up with the company and training department in the next few weeks to see if we can resolve this issue.

We want your feedback about 2011 Recurrent Training, Please email the FAEC@netjetsflightattendants.com after you have completed training and tell us your experience.